

SOME QUESTIONS

- If I could get ten more of one type of patron, what kind of patron would it be and why?
- If one patron or some patrons never used our services again whom would I be most relieved to not deal with again?
- What patrons are most like me? Least like me? Whom do I help the most or feel most at ease with?
- Which patrons am I most aware of/unaware of?
- Whom do I try to get to like me?
- Whom do I approach out of guilt?
- Which patrons are the most different from others and how do I support them in non-patronizing ways?
- Whom do I involve in conversations inside and outside of work?
- Are there any patrons I feel afraid to approach?
- Are there any patterns when I look at which patrons I'm most or least comfortable? How can I become even more open and comfortable with this type of patron?
- What support can I give myself? Where can I acknowledge my discomforts? Where can I go for assistance?